

Section 5.4.4a - Risk/Case-mix Adjustment Modeling and/or Stratification

Specifications for CG-CAHPS – Access Composite Measure

Table 5.4.4a.1 Case-Mix Adjustment Model Results – Coefficients for Adult CG-CAHPS – Access Composite Measure Items

Case Mix Category	In the last 6 months, when you contacted this provider's office to get an appointment for care you needed right away, how often did you get an appointment as soon as you needed?	In the last 6 months, when you made an appointment for a check-up or routine care with this provider, how often did you get an appointment as soon as you needed?	In the last 6 months, when you contacted this provider's office during regular office hours, how often did you get an answer to your medical question that same day?
Age			
18-34 years	-0.160*	-0.204*	-0.165*
35-44 years	-0.141*	-0.214*	-0.129*
45-54 years	-0.118*	-0.163*	-0.110*
55-64 years	-0.069*	-0.105*	-0.071*
65-74 years	-0.016*	-0.018*	-0.034*
75-85 years (REFERENCE)	0.000	0.000	0.000
85 years and up	0.024*	0.012*	-0.010
Education			
Some high school or less	0.099*	0.060*	0.203*
High school graduate or GED	0.057*	0.047*	0.125*
Some college or 2-year degree	0.023*	0.021*	0.070*
4-year college graduate	0.015	0.016*	0.034*
More than 4-year college degree (REFERENCE)	0.000	0.000	0.000
General Health Status	-0.059*	-0.042*	-0.066*
Mental Health Status	-0.069*	-0.065*	-0.076*

Note: *Coefficients are statistically significant at p<0.05.